TEAM MEMBER UPDATE:
Orlando Health Begins Recovery

<u>**July 9, 2020 - Update #94**</u>
Orlando Health's daily COVID-19 positive inpatient count continues to rise, reflecting the increased level of community transmission taking place. Orlando Health remains ready to handle the volume of any critically ill patients, and has an adequate inventory of PPE across our system as noted below.

Team Member Question & Answer of the Day
What is the status of the downtown Orlando Health COVID-19 testing site located at 83 W. Columbia?
Since the site first opened to test Orlando Health patients for COVID-19 prior to any procedures or surgeries, the testing site has been consistently busy. Now that Orlando Health team members and physicians with symptoms of COVID-19 can go to the testing site, an average of 250 tests per day are being conducted at the site. The testing site, **available only to Orlando Health patients, team members and physicians**, is open 7 days a week, from 7 am to 7 pm.

We Must Decrease COVID-19 Exposure Between Team Members
As community spread of COVID-19 has increased, the number of our team member exposures due to community spread has increased significantly. In June, our team member exposures jumped more than four-fold to our highest level yet. It is imperative that Orlando Health team members strictly adhere to the three Ws – wear your mask, watch your distance and wash your hands. This is especially important when dining both in restaurants and at work. Team members who are eating on site **must maintain a social distance of at least six feet** while not wearing a mask. All Orlando Health team members must hold themselves and each other accountable. Across the organization, we are seeing team members not observing these infection prevention measures, which are enforceable and essential to preventing the continued spread of COVID-19.

We must all make a stronger commitment to follow these three infection prevention steps: wearing a face mask when in the company of others, maintaining at least six-feet of distance, especially while dining and practicing proper hand hygiene. <u>All team members are required to wear a mask when in the company of others at any Orlando Health facility</u>. Taking these necessary precautions will help stop the growing community spread among our team members of COVID-19. Click [here](#) or visit SWIFT for a printable three Ws flyer.

IT Security Advisory - Be Aware of COVID-19 Contact Tracing Scams
The role of a "contact tracer" is to locate people who may have been exposed to COVID-19 as part of the aggressive effort to decrease the spread of the virus. Unfortunately, impersonators are seizing this opportunity to obtain personal data that legitimate contact tracers do NOT request such as Social Security, bank account and credit card numbers. Methods used for legitimate contact tracing include phone calls and text messages, so it's important to be vigilant because scammers may use the same channels. These types of fraudulent activities can be reported to the Federal Communications Commission, which provides instructions and tips on

its website's [Caller ID Spoofing](#) page. For further guidance, please contact the [IT/CE Service Desk](#), which will work with the Security team to address your questions.

Inpatient and ICU Bed Capacity Reporting Update
In order to clarify the number of inpatient and ICU beds that are available across the Orlando Health system, the organization has updated the way it reports its bed capacity to the state. Instead of reporting only the number of beds currently staffed, as had been our practice, we are now reporting our total existing bed capacity that can be staffed and filled. Staffing for these units will continue to be adjusted based on patient volumes. In addition to our current bed capacity, Orlando Health also maintains a comprehensive surge plan that identifies additional resources, including beds, that would be available if needed. As home to the area's only Level One Trauma center, Orlando Health takes very seriously its commitment to always be prepared to serve our communities and our residents.

PPE Inventory Update
Orlando Health continues to have a healthy inventory of personal protective equipment (PPE) across our system. PPE inventory is now being reported using a stoplight chart, with green indicating that we have at least 45 days or more of equipment on hand in each category. In the event that our supply falls between 31 to 44 days on hand, we will report the item as yellow and more aggressive sourcing will take place. Red will indicate less than 30 days on hand and the Supply Chain Command Center will be stood up to focus on immediate sourcing.

PPE Item	45+ Days on Hand
Disposable N-95 Masks	🟢
Non-Disposable N-95 Masks	🟢
Level 3 Masks	🟢
Level 1 Masks	🟢
Gloves	🟠

Orlando Health Snapshot

The Orlando Health Snapshot shares a look at how our current income and volumes compare
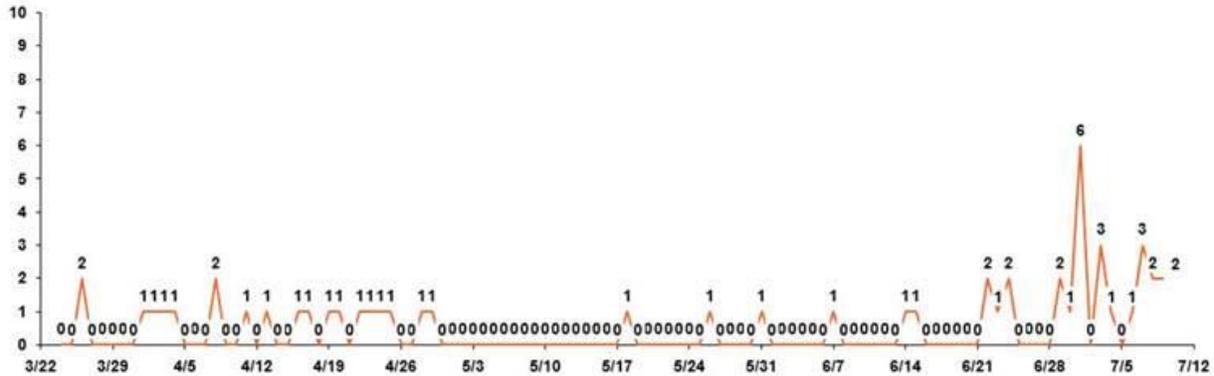
	Today	One Month Ago	One Year Ago	Today Compared to a Month Ago	Today Compared to a Year Ago
Inpatient Census	1,858	1,560	1,703	+298	+155
Surgeries	222	214	239	+8	-17
ED Visits	1,031	911	1,229	+120	-198
Primary Care Visits (In-person & Telehealth)	3,214	2,940	3,230	+274	-16
Income	$1,738,176	$536,258	$2,283,377	+$1,201,918	-$545,201

from one month and a year ago.

Orlando Health COVID-19 Case Trending

Throughout the COVID-19 outbreak, Orlando Health has taken a data-driven approach to closely monitor patient activity and project organizational impact. As part of our internal trending and modeling, COVID-19-related mortality is an area closely monitored. To date, Orlando Health has seen a total of 52 mortalities related to COVID-19. Looking at our four-county market area of Orange, Osceola, Lake and Seminole, 147 mortalities have been reported as of today, while the state of Florida is reporting 4,009 deaths.

Orlando Health COVID-19 Positive Inpatient Mortalities
Reported by Day

Return to Work Guidelines After Positive COVID-19 Test
Based on updated criteria from the Centers for Disease Control and Prevention (CDC), Orlando Health will implement a symptom-based and time-based strategy to return team members and clinicians back to work after a positive COVID-19 test. Under the symptom-based guidelines, healthcare personnel can return to work when the following criteria are met:

1. At least 3 days (72 hours) have passed since recovery, which is defined as resolution of fever without the use of fever-reducing medications and improvement in respiratory symptoms (e.g., cough, shortness of breath); **and**
2. At least 10 days have passed since symptoms first appeared.

Those who never experienced symptoms can return to work 10 days after the first positive test result.

When back at work, strict use of face masks, hand hygiene and continued daily symptom screening will be expected. Occupational Health and Virtual Visit providers are using these updated guidelines.

Daily COVID-19 Patient Update
The report below represents daily system-wide counts, which now include data from Orlando Health St. Cloud Hospital.

1. Total Positive Inpatients: 362
1. Total Positive in ICUs: 34
2. Rule-out Inpatients Pending: 63
3. Ventilated Patients: 23 Positive COVID-19 and 1 Rule-out COVID-19

Positive COVID-19 Inpatients vs. Positive and Pending Ventilated Patients
Total, Orlando Health

— In House Positive COVID Patients   — Positive and Pending Ventilated Patients