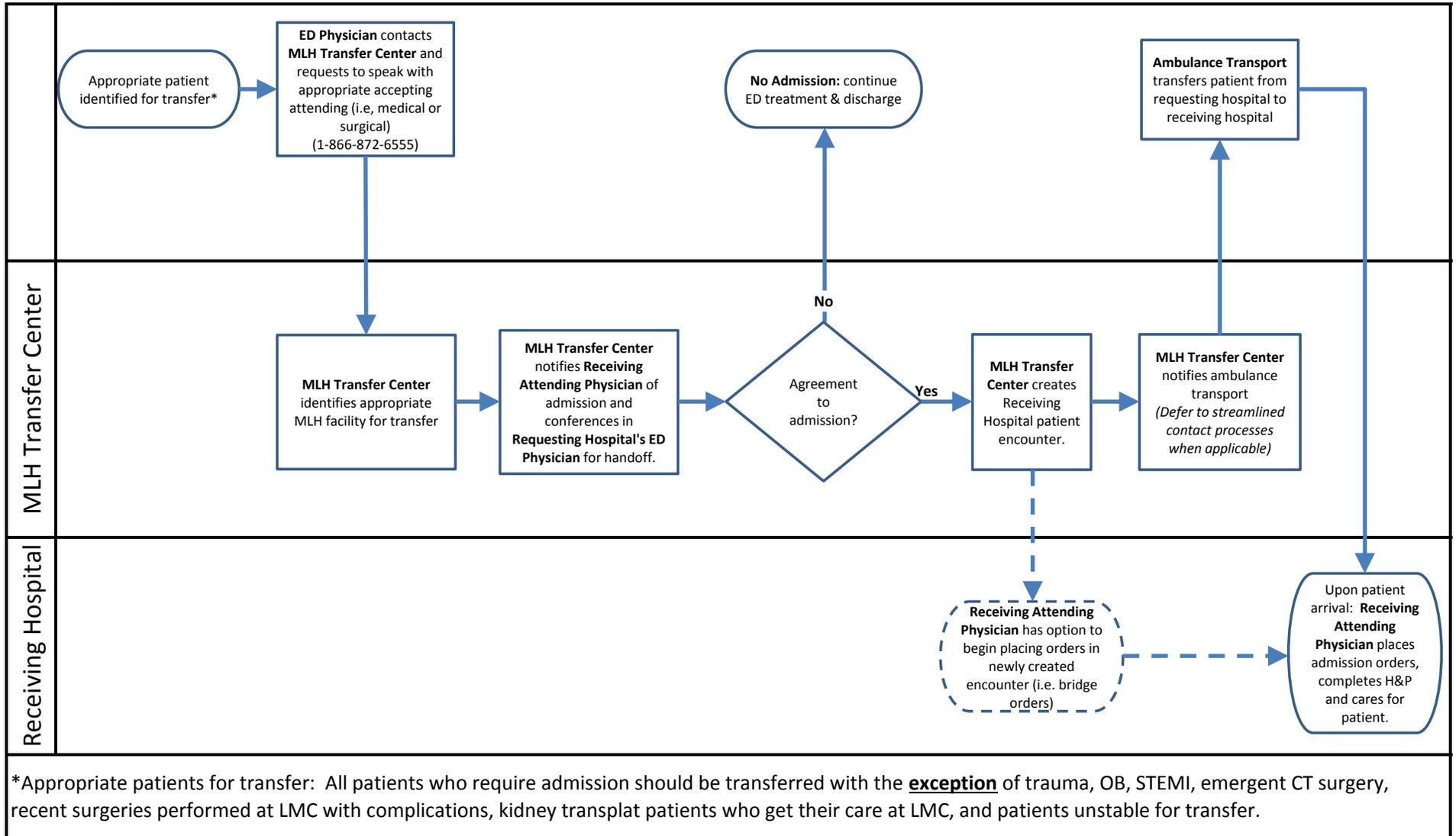


## MLH Surge Transfer Process



Note: Nursing handoff will still occur between Requesting Hospital ED Nurse and Receiving Hospital Inpatient Nurse.

**Scripting:** "Due to the volume of patients in our facility we will be transferring you to \_\_\_\_ Hospital, which is another hospital within the Main Line Health system. We are confident that \_\_\_\_ Hospital will be able to care for you and your health needs." (If they have a provider at e.g., LMC- "This transfer has been communicated to your provider and your provider may be able to participate in your care at \_\_\_\_ Hospital. If they cannot, they will have access to your information to resume care after this admission.")