



# Health System Safety Program: Hospital and Ambulatory

The Leadership Institute  
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Kisses  
FOR  
Kycie

THD

# Safety Pause



## Caring

What do our patients, their loved ones, and our caregivers need?



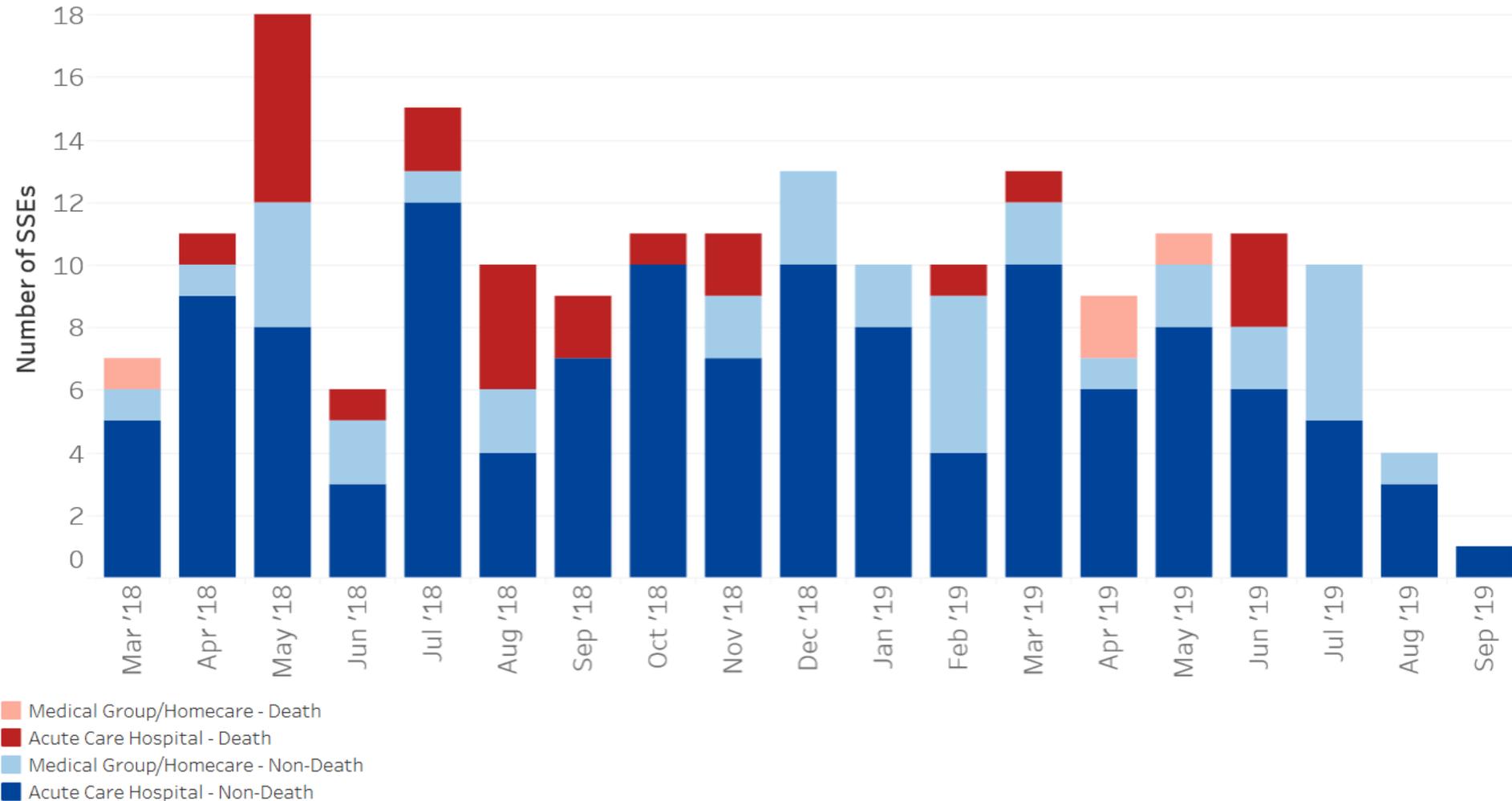
## Learning

Did our process break down?

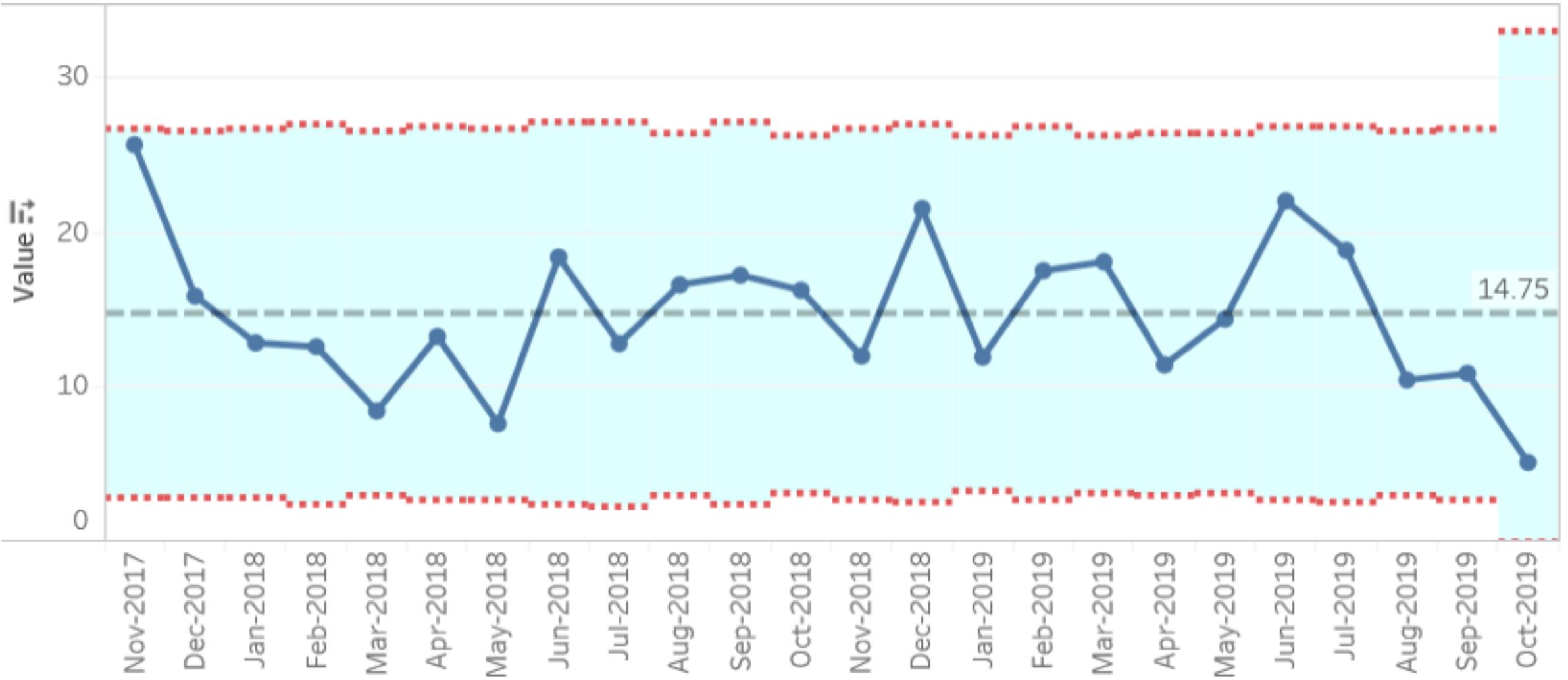
Do we need to make any changes to promote safety?



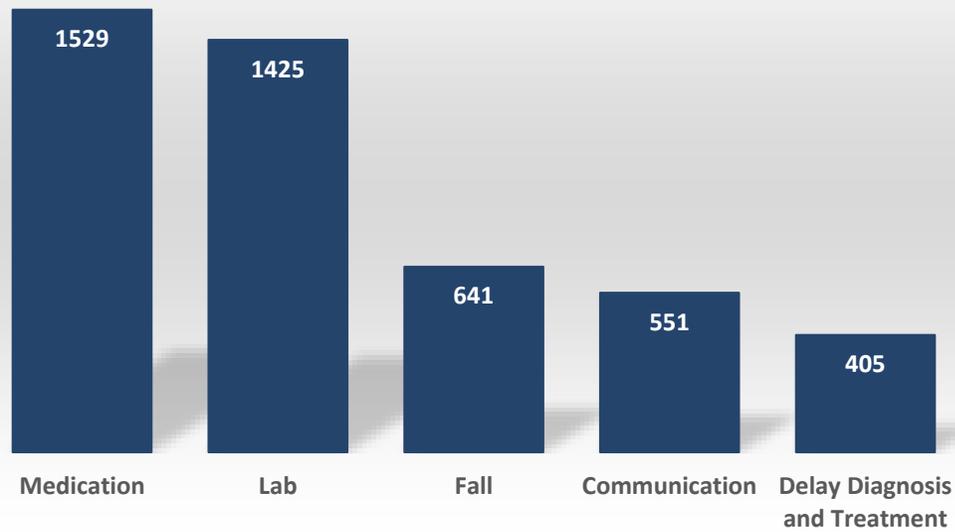
# Safety | Serious Safety Events | System



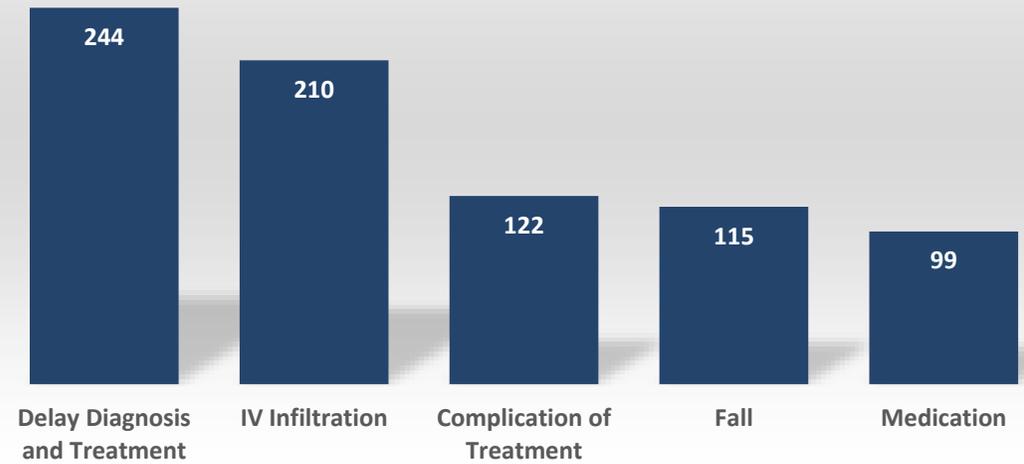
# Ambulatory Harm Index



### Quarter 3: Events Most Likely to Occur



### Quarter 3: Events Most Likely to Harm a Patient



What if the **antidote** to modern medicine  
is **humanity**?